

2020



“We are committed to consistently providing quality care in a safe, healing environment that best meets the needs of our patients. To ensure that we meet the current and future needs of our community, we’re directing our efforts toward Vision 20/20, with six initiatives you will find outlined in this guide. It is an honor to work with a team that shares a common mission of Sacred Work — to provide peace, hope and health as Christ did to every person we serve.”

MONTY E. KNITTEL
PRESIDENT AND CEO
WALLA WALLA GENERAL HOSPITAL



**Adventist
Health**

WALLA WALLA GENERAL HOSPITAL
1025 SOUTH SECOND AVENUE
WALLA WALLA, WA 99362

WWGH.COM

WALLA WALLA GENERAL HOSPITAL

*building today for
tomorrow's future*

2020

**STRATEGIC
PLAN**



2020

By the end of 2020, Walla Walla General Hospital will be a transformed health delivery system that serves as an essential health care provider in our region.

Core Strategies

We will build upon our competencies of wellness, quality outcomes and patient experience, by enhancing our current core services and by expanding into programs where we have a unique opportunity to fill critical community needs. A fully engaged staff will be essential to our success. The result will be to serve more people in our community, an increased market share, and an improved operating margin. We will be innovative in our partnerships with other providers, always keeping a focus on our mission and values.

PEACE. HOPE. HEALTH. IT'S OUR MISSION.

